

Questions to Ask Before You Rent a Neurofeedback System

A printable, question-only checklist for comparing rental terms, handoff, support, privacy, and return expectations. Use it with any provider.

This is a planning aid, not a scorecard. It does not assess health needs, recommend a product, or tell you how often to use a system.

Questions 1-5

1. What are the exact pickup, start, and return dates?
2. Which equipment, supplies, accessories, and instructions are included?
3. How do the provider's plan limits, user rules, and rental terms work?
4. What happens during the handoff or orientation?
5. Who is available for practical setup and equipment-support questions?

Continue on page 2 for questions 6-10 and the written-terms checklist.

Questions to Ask Before You Rent a Neurofeedback System

Questions 6-10

- 6. How are extensions, scheduling changes, or availability handled?
- 7. What do the written cancellation, return, and payment terms say?
- 8. What is the process if an item is lost, damaged, or not working?
- 9. What account, profile, notes, or other information is stored, and who can access it?
- 10. Would an in-office introduction help clarify the experience before a rental commitment?

Before you reserve

Ask for a written copy of the current terms. Confirm the details that apply to your specific rental directly with the provider instead of relying on an older screenshot or general expectation.

Keep a copy of

- Current price and additional charges	- Start and return dates
- Included-item inventory	- Orientation and support plan
- Cancellation, damage, and return terms	- Privacy or account-information terms

Read the full source guide

10 Neurofeedback Rental Questions to Ask First

This checklist provides general information and is not medical, legal, or financial advice.